



HELPFUL PACKING TIPS FOR SENDING YOUR DRYER BACK FOR SERVICE

- 1) If you still have it, use the original box. This box was specifically designed for the shape and weight of your dryer and will offer it the best protection.
- 2) If not, use a box constructed of heavy, corrugated cardboard that is just large enough to hold the dryer, but not so large the dryer can shift a lot inside of it.
- 3) Remove your dryer from the stand vertically, with the nozzle pointed toward the ceiling. This will give you better control of the dryer and make it easier to remove from the stand. It will also align the stem with the body of the dryer for easier placement into the box.
- 4) Pad your dryer, specifically the motor, switch and intake plate, to guard against damage in transit. Any type of packing material will suffice (foam, bubblewrap, peanuts). **MAKE SURE TO PAD THE MOTOR HEAVILY AGAINST THE BOX, COVER THE SWITCH WITH PACKING MATERIAL AND PLACE PACKING MATERIAL BETWEEN THE INTAKE PLATE/KNOB AND BOX.**
- 5) Be sure to include the Service/Repair Request Sheet, along with any additional correspondence, before sealing the box.
- 6) Use heavy tape (re-enforced packing tape, Duct tape) to seal the box. We recommend taping the flap, as well as the fold openings on the sides of the box, folding the tape over the side. (As per the photo on the right).
- 7) Write your name, company name, address and phone number on at least one side of the box (aside from the shipping label).



ANY QUESTIONS, PLEASE FEEL FREE TO CALL AND ASK - 800-822-6628